

Arts in Public Health Professional Seminar THE 6933, Section CAPH(18894) (HUM 6947 Arts in Public Health Professional Seminar) Summer 2022 Meeting Times and Location: Online Credit Hours: 3

Instructor: Dr. Tasha Golden, PhD **Instructor Office Location and Hours:** Tuesdays 11a-12p ET. Students can email *before* (ideal) or *during* this hour to receive Zoom info for a virtual meeting. **Instructor Contact Information:** tasha.golden@ufl.edu

Course Description

This online course prepares students for professional-level practice at intersections of the arts and public health ("arts in public health"). The course will orient students to the professional competencies; trends in practice; and ethical, practical, and theoretical frameworks that are part of the professional toolkit of practitioners and researchers who apply the arts to health promotion, prevention, and protection. Students will analyze existing practices, theorize opportunities and solutions, and apply their learnings to program design, evaluation, and dissemination. Learning methods include extensive reading, research, engagement in online discussions, video lectures, creative practices, written assignments, and program ideation/development. This course is appropriate for graduate students and professionals within public health, the arts, community and social practice, arts in health, and other health-related professions.

Course Learning Objectives

- 1. Recognize and develop core competencies for professional-level arts in public health practice.
- 2. Describe, examine, and enact practices and processes related to program design, program evaluation, and dissemination.
- 3. Explore and articulate professional identity through group engagement, creative practice, and self-assessment.

Course Pre-Requisites / Co-Requisites

Students are responsible for familiarizing themselves and reviewing all materials in <u>Graduate</u> <u>Central</u>, which is the Arts in Medicine student portal located in Canvas. All students are added to Graduate Central upon admission to the program. Email your instructor *immediately* if you do



not have access. For this course, students will need to know the information in the "Start Here," "New Student Orientation," and "Resources" modules.

Required Texts

All readings are provided by instructor on Canvas, via link or PDF. A list of "Recommendations for Further Reading," designed to support enhanced/continued learning, is available under "Pages" on the course's Canvas site. Students are encouraged to browse this page at the beginning of the course, so that you know what extra readings are available to you.

Additional Materials Needed:

- Desktop computer or laptop computer for coursework (a tablet or phone will not be adequate for navigating Canvas or completing coursework).
- Smartphone, camera, tablet, or computer with video recording and basic editing capabilities for Discussions / Presentations.

Student Expectations

Arts in Public Health Professional Seminar is an asynchronous course, which means there is no set meeting time each week. However, there are set deadlines each week, as well as longer-term deadlines for major assignments. As a result, this course format requires personal time-management and attention to deadlines. The course is three credits and is only eight (8) weeks long, so it is an intensive, fast-paced investment. **Students should expect approximately 16 hours of work per week for this course**. This will include assigned videos, readings, online discussions, presentations, and other formal assignments.

Regarding communication with the instructor, Dr. Golden makes every effort to respond to students' email messages within 36 hours between M-F. (Emails sent over the weekend may not be seen until the following Monday.) If you do not receive a reply within this expected timeframe, please email again.

Course Outline

Students will pursue the course objectives by engaging in four primary areas of activity:

- I. Professional Development
 - a. Students will consider some values and philosophies that guide public health, program development, community/participant engagement, evaluation, and dissemination; they will then develop and articulate their own values/philosophy related to their work in this field. Students will also begin thinking about their professional development over time.
- II. Program Study

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

- a. Students will choose a single case study of an arts + public health program, gather background information and data on the case, then utilize course readings, lectures, and discussions to analyze the case—identifying strengths and limitations.
- III. Program Planning
 - a. Students will propose a *new* arts in public health program, including a description of the community context in which it would take place; program rationale, mission, and objectives statements; full description of the arts-based strategy; a logic model; discussion of ethical considerations/responsibilities; potential processes for evaluation, including outcomes to be assessed; and planned dissemination strategies.
- IV. Critical engagement
 - a. Students will engage critically with course readings, developing insights regarding their application(s), value, gaps, and potential next steps. They will also apply critical research and reading skills to identify and utilize additional resources for the class. Importantly, students will engage in discussion with their peers providing substantive insights and critiques, and sharing observations and experiences.

Weekly Topics and Assignments

<u>Important</u>: Planned assignments & due dates are subject to change. It is each student's responsibility to check their emails regularly, read Announcements, and read all Canvas Discussions and Assignments thoroughly in case something has been updated or added. If you have questions, please email the instructor.

Week	Торіс	Readings/Materials	Assignments
1	Values,	- Instructor's introduction video	1. Introductions due Thurs
Apr	Theories,	- Public Health Code of Ethics (APHA)	4/28! (See Module 1)
25	Philosophies	- Review the "Values" section of	
	Part I	"Creating Healthy Communities through	2. Class Discussion Post
		Cross-Sector Collaboration" (Sonke et	(Due Fri 4/29 instead of
		al., 2019) (PDF)	Thurs 4/28!)
		- "Health, Healing, & Social Justice"	
		(Farmer) (PDF)	3. Begin Professional
		- "From Absence to Presence: Arts and	Values/Etc Assignment! (<u>Due</u>
		Culture Help Us Redefine 'Health'"	Week 3, Thurs 5/12)
		(Golden, 2022)	
		- " <u>A Cognitive Skill to Magnify</u>	4. Note that your CHOICE of
		Humanity" (On Being Podcast: Both	case study is due Week 3.
		audio & transcript available)	
		- Culturally Sustaining Pedagogies	
		(Paris, 2012)	
		- Students: Begin your own initial	
		research into potential case studies	



		(See Case Study Assignment)	
		- Optional: "UN's <u>Universal Declaration</u>	
		<u>of Human Rights</u> "	
2	Values,	- Mini-Lecture + Exercises on Core	1. Class Discussion (See
May 2	Theories,	Values, Philosophy (Video)	Module 2)
	Philosophies	- Mini-Lecture: "Plan for Supports"	
	Part II	(Video)	2. Professional Values/Etc
		- "What Is Trauma-Informed Care?"	Assignment due next week,
		(UB)	Thurs 5/12: See
		- "What Is Trauma-Informed Care?"	Assignments
		(TIO)	
		- <u>The Future of Healing</u> (Ginwright,	
		2018)	
		- Students: Continue your own research	
		into potential case studies	
		- Students: Revisit any readings (from	
		previous courses or elsewhere) that	
		have shaped your personal/professional	
		views & values	
3	Community	- Community-Based Participatory	1. Class Discussion (See
May 9	Engagement:	Research (CBPR) – (JHU Video)	Module 3)
	Participatory	- Dr. Suur Yakubu-Ayangeakaa's Slides	
	Research,	about CBPR (PDF)	2. Professional Values/Etc
	Design, &	- "Crossing Methodological Borders:	Assignment DUE this
	Practice	Decolonizing Community-Based	week! Thurs 5/12 See
		Participatory Research" (Stanton, 2014)	Assignments.
		(PDF)	Option to turn it in early if
		- <u>CBPR</u> (Brief U Toronto Video) (This is	you prefer.
		optional, but definitely view it if you're	
		still uncertain about 1) what CBPR is, or	3. Case Study Part I DUE
		2) whether you could describe it to	this week! Thurs 5/12 (See
		others)	Assignments and Module
		- UF CAM's Advisory Briefs for	3)
		local/state health agencies on role of	,
		arts/artists in public health (Both	(Your <u>full</u> Case-Study
		General and COVID19).	Assignment is due in 2
		\rightarrow NOTE: Read the following 2 sections	weeks: Thurs 5/26: See
		while thinking about how the arts could	Assignments)
		support, enhance, or generally fit into	,
		the processes they describe:	
		- "Developing a Plan for Assessing Local	
		Needs & Resources" (Ch 3, Section 1:	



		Community Toolbox)	
		- "Understanding and Describing the	
		Community" (Ch 3, Section 2:	
4	Due que ve	Community Toolbox)	1 Class Discussion Dest
4	Program	- "Street Science" (Corburn, 2010) (PDF)	1. Class Discussion Post
May	Planning:	- "Getting Started with Community	(See Module 4)
16	Needs,	Needs Assessments" (Video)	
	Objectives, &	- "Defining & Analyzing the Problem"	2. Case-Study Part II DUE
	Funding	(Ch 17, Section 3 of the Community	this week! (See Module 4
		ToolBox)	and Assignments)
		- " <u>Creating Objectives</u> " (Ch 8, Section 3	
		of the Community Toolbox)	
		- The Arts & Health Equity: 4	
		Opportunities for Impact (Golden,	
		2022) (PDF)	
		- ONLINE TRAINING on Grantwriting (1-	
		1.5 hours). Click "Enroll" > Scroll down,	
		click "Continue" > Select "Create new	
		account" > Complete form > Verify	
		email address > Log in > Begin Course.	
		This is also on next week's list if you	
		want to divide it up.	
5	Program	- Chapter 2 of the Community Toolbox	1. Class Discussion (See
May	Planning:	(Section 1: "Developing a Logic Model";	Module 5)
23	Foundational	Section 2: "PRECEDE/PROCEED"; &	
	Tools	Section 9: "Community Readiness".	2. Case-Study Full
		- "Conducting a Community Needs	Assignment DUE this week!
		Assessment: Part 1" (Video). This video	Thurs 5/26 See
		asks questions you should be prepared	Assignments
		to answer about your own programs.	
		- Chapter 19 of the Community ToolBox	3. Program Proposal Part I
		"Choosing and Adapting Community	DUE this week! (See
		Interventions" (Sections 1-4)	Module 5 and Assignments)
		- From last week (if you divided it up):	
		ONLINE TRAINING on Grantwriting (1-	
		1.5 hours). Click "Enroll" > Scroll down, click	
		"Continue" > Select "Create new account" > Complete form	
6	Decement	> Verify email address > Log in > Begin Course	
6	Program	- <u>Chapter 36 of the Community Tool Box</u>	1. Class Discussion (See
May	Evaluation &	Give yourself time to read carefully	Module 6)
30	Ethics	through this full chapter.	
		- Read these three UF CAM Advisory	2. Complete your
		briefs designed to respond to COVID-19	Dissemination Worksheet

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

	1		
		(Sonke et al., 2020). For each link, click	(See Module 6)THEN:
		the "Download HERE" link to access the	
		actual PDFs: "Call for Collaboration;"	3. Dissemination Post (See
		"COVID-19 Arts Local Governmental	Module 6)
		Advisory Brief;" and "COVID-19 Arts	
		Response State Governmental Advisory	4. Program Proposal Part II
		Brief"	DUE this week! (See
		- "Ethical Issues in Community	Module 6 and Assignments)
		Interventions" (Ch 19, Section 5,	
		Community Toolbox)	
		- Dissemination Worksheet (PDF)	
		- In light of Ethical Issues &	
		Dissemination work, go back and review	
		your Professional Values/Etc	
		assignment. Are there changes you'd	
		make @ this point? Why/Why not?	
		Changes may become part of your	
		Proposal, or certainly your Reflection	
		assignment.	
7	Dissemination	- Video about Rhetorical Analysis,	1. Class Discussion Post. (See
Jun 6	& Health	focusing on Audience/Purpose (Meyer,	Module 7)
	Commun-	2017)	,
	ications	- Health Communication and the Arts in	2. Program Proposal FULL
		the United States: A Scoping Review"	FIRST DRAFT Due, if you'd
		(PDF)	like it reviewed (This is
		- "Talking about Public Health" (Wallack	optional & purely for your
		& Lawrence, 2010) (PDF)	benefit.) (See Module 7 and
		- Building a Social Justice Narrative for	Assignments)
		Public Health (Wallack, 2019) (PDF)	5 ,
		- "Proclaiming Your Dream: Developing	3. Program Proposal Class
		Vision and Mission Statements" (Ch 8,	Discussion (See Module 7)
		Section 1; Community Toolbox)	· · · /
		- Optional: "Promoting public	4. Your Final Written
		understanding of population health"	Reflection is due <i>next week</i>
1		(Bezruchka, 2009) (PDF)	(See Assignments)

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

8	Wrapping Up;	- Summary reading for establishing	1. Submit the final draft of
Jun	Proposal;	program goals, etc: " <u>Developing a</u>	<mark>your Program Proposal,</mark>
13	Reflections	Framework or Model of Change"	due 6/17 (See Module 8
		(Community Toolbox)	and Assignments)
		[Readings / Additional Learnings TBD]	<mark>2. Submit your Written</mark>
			Reflection (See Module 8
			and Assignments)

Assignment Evaluation and Grading

1. Class Discussion and Video Posts (9 posts, 4 points each = 36 points): Each student will create a discussion board post for the entire class that synthesizes course readings, offers critiques and insights, relates back to their work, responds to specific prompts (e.g., Dissemination Post & Proposal Post), and/or asks questions. Each student will review each of their peers' posts, and then offer a brief yet substantive reply to at least two peers' posts. These replies should draw upon concepts and materials presented in the course, as well as personal insight/experience. Note that at least *brief* replies are encouraged for *all* peers; only two replies need to demonstrative substantive/deep engagement.

All Discussion Posts are due no later than Thursday of their respective week (11:59pm ET), to allow time for peers to reply. Any exceptions to this will be noted in the Canvas Discussion description.

Class Discussion posts are intended to help you reflect on your learning while providing a valuable resource to your peers. Content may also contribute to your other assignments (see #2-5, below).

Some posts may include the requirement *or* option to use video as the sharing format. Note that videos are not judged on video quality; however, they should be clearly audible without background noise, and we should be able to clearly see you as you speak. In addition, the level of thought, synthesis, and critical engagement should be on par with any written contribution.

Students may use smartphones or Zoom to record themselves, or other equipment as desired. Another option is to click the "Record/Upload media" within the Discussion thread, and then choose the "Record" tab. (This option isn't supported on all browsers, so be sure to try it out before relying on it.)

 Professional Development (12 points): Each student will articulate values and goals related to their work in the field of arts + public health, consider professional development needs and opportunities, and draft a plan for their growth and sustainment as professionals in this field. Assignment due by Thursday May 9 at 11:59pm ET.

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

- 3. Case Study/Investigation of Practice (18 points): Each student will select a current or recent arts + public health project to analyze in-depth. Case studies will make critical use of the concepts, frameworks, and resources presented in the course. Assignment due by Thursday May 20 at 11:59pm ET.
- Program Planning (28 points): Each student will develop a proposal for a new arts + public health program (2000-2500 words), drawing upon concepts, frameworks, and resources presented in the course. Feedback on a first draft will be provided, to which students must respond in their final draft. Final Draft due by Friday June 17 at 11:59pm ET.
- 5. **Course Reflection** (6 points). In lieu of a Class Discussion Post for Week 8, each student will submit a final written reflection (350-750 words) regarding their learnings in the course, as a formal Assignment in Canvas. **Due by Friday June 17 at 11:59pm ET.**

Students may focus their Reflection on: new skills, insights, and knowledges; materials, insights, or experiences found to be particularly valuable; new considerations related to professional philosophy or goals (including any development of—or amendments to—their values/goals since the initial assignment); and/or tools and awarenesses they plan to apply to their work moving forward. *This final reflection should consolidate (and add to) the learnings/thoughts/insights that students have shared throughout the semester in their assignments and in Class Discussion Posts.*

Course Grading

Total course points: 100

- 36% of the grade comes from Class Discussion & Video posts (and replies)
- 12% of the grade comes from the Professional Development assignment(s)
- 18% of the grade comes from the Case Study assignment
- 28% of the grade comes from the Program Proposal assignment
- 6% of the grade comes from the Course Reflection assignment

Discussion-Board Rubric

	A grades	B grades	C grades*
Class	Contributes at a high	Contributes well to	Contributes somewhat
Discussion	level to discussion and	discussion and shared	to discussion and
Posts	shared insights;	insights; addresses	shared insights; neglects
	addresses all	some assignment	some assigned
	assignment materials,	materials, with some	materials, and/or fails
	contextualizing them	relation to course	to address them in
	with concepts and other	concepts and other	relation to course
	course readings; writing	course readings;	concepts and other
	is clear and	writing is mostly clear	course readings; writing
	professional;	and professional;	is unclear and/or



	demonstrates well- developed critical engagement with the assigned texts.	demonstrates some critical engagement with the assigned texts.	unprofessional; critical engagement not clearly demonstrated.
Peer Engagement	Thoroughly and thoughtfully reads peers' work; engages with substantive commentary and/or constructive criticism based on course concepts, other course readings; applies relevant professional experience as helpful.	Gives complete consideration to peers' work; engages with commentary and/or constructive criticism using some course concepts and some course readings; may apply some professional experience with potential relevance.	Gives incomplete consideration to peers' work; commentary is sparse and only somewhat constructive. Little relation to course concepts and course materials; does not apply professional experience, or does so in lieu of applying course materials.

Assignment Rubric

	A grades	B grades	C grades*
Professional	Student	Student	Student
Values/Goals/Supports	demonstrates	demonstrates	demonstrates
	thoughtful	thoughtful	partial and/or
	completion of all	completion of most	surface-level
	writing- and thought	writing- and thought	engagement with
	exercises; values and	exercises, or partial	writing- and
	goals are	completion of all	thought exercises.
	differentiated from	exercises. Values and	Values, goals and
	one another and	goals are discussed	professional
	considered in relation	but student may not	support plans may
	to concrete	distinguish them	not be discussed
	programs, practices,	clearly, or may not	completely or
	or concerns; plans for	relate them to	clearly.
	supports reflect	concrete issues or	
	values and goals <i>as</i>	practices.	
	<i>well as</i> an initial	Professional support	
	understanding of	plans are unclear,	
	expectations & needs	impractical, or	
	for work in the field.	disconnected from	
		student's	
		goals/values.	

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

		.	[.]
Case Study	Student's analysis is	Student's analysis is	Selected case may
	thorough and of high	substantive, and	not meet
	quality, robustly	mostly reflects	requirements
	reflecting resources	resources covered in	outlined by the
	covered in the	the course;	assignment;
	course; document	document is mostly	student's analysis is
	features professional,	professional, and	incomplete, and
	graduate-level	may be inconsistently	may inadequately
	writing, including	attentive to details	reflect resources
	attentiveness to	such as formatting	covered in the
	details such as	and citation.	course. Document
	formatting and		features average
	citation.		writing, and may
			lack attentiveness
			to details such as
			formatting and
			citation.
Program Proposal	Proposal thoughtfully	Proposal mostly	Proposal fails to
	and thoroughly	addresses required	adequately address
	addresses all	elements, and utilizes	required elements,
	required elements,	course learnings and	and course
	and robustly reflects	materials. Final	materials are
	course learnings and	submission may	inadequately or
	materials. Final	inadequately	incorrectly
	submission has	respond to draft	represented. Final
	responded to draft	feedback (if	submission may
	feedback/critiques (if	applicable). Writing is	inadequately
	applicable), and	mostly professional,	respond to draft
	features professional,	and may be	feedback (if
	graduate-level	inconsistently	applicable). Writing
	writing—including	attentive to details	is not at a
	attentiveness to	such as formatting	professional level,
	details such as	and citation.	and may lack
	formatting and		attentiveness to
	citation.		details such as
			formatting and
			citation.

Grading Scale



Please note that a C- is no longer an acceptable grade for any course in which a 2.0 GPA is required, for example, any course in the major. UF grading policy website: <u>https://catalog.ufl.edu/ugrad/current/regulations/info/grades.aspx</u>

Letter Grade	Percent Grade	4.0 GPA Scale
A+	97-100	4.0
А	93-96	4.0
A-	90-92	3.7
B+	87-89	3.3
В	83-86	3.0
В-	80-82	2.7
C+	77-79	2.3
С	73-76	2.0
C- *	70-72	1.7
E, I, NG, S-U, WF		0.0

Class Participation/Demeanor Policy

Participation in all aspects of this course is essential to your success. All students are expected to complete assignments and discussions on time, after having critically read or viewed the week's materials. Far from busy work, discussions and video posts are opportunities for each student to contribute their knowledge and insight to a collective endeavor. Students are thus expected not only to take their contributions seriously, but to regard and respond to fellow students' posts as critical learning and engagement opportunities.

It is each student's responsibility to understand and adhere to all policies and standards for professional conduct, and to interact with the instructor and fellow students with professionalism. (See "Communication," below.)

Communication

Written communication and electronic interaction are central to online interaction and learning. Please see the "<u>Netiquette Guide</u>" posted in "Files" on Canvas for university expectations regarding written and electronic interactions, including email messages and threaded discussions.

It is the student's responsibility to communicate with the instructor promptly concerning any circumstances that might affect their participation in the course. Please do not let any questions or concerns you have go unattended! If you need to reach out, email the instructor directly at the address at the top of this syllabus. It is the instructor's intention to respond to all email communication within 36 hours, excluding weekends.

UNIVERSITY OF FLORIDA / COLLEGE OF THE ARTS

Dr. Golden urges the following "group agreements." Students are welcome to recommend additions if they need/wish; they can do so by emailing the instructor.

- Stay engaged and be courageous. It takes courage to connect with others, to listen, and to speak your truth. This course seeks to offer a brave space for curiosity, exploration, testing, and learning.
 - In this vein, ask questions when you don't understand. Don't assume you know another's thoughts or motivations.
- You are welcome to criticize ideas; not individuals or groups.
- Always seek permission before sharing or citing another's work, including stories or insights your peers share within this course.
- Communicate respectfully. Avoid inflammatory language, and consider the perception of tone, fonts and other modes that may be diminishing to others.
- Expect and accept non-closure. While this course is designed to prepare you for professional work in arts and public health, many questions in the realm of health and the arts remain unanswered, and issues raised by this course or its students may remain unresolved. Stay present with the discomfort of uncertainty, and feel free to seek help and ask questions as you need.

Education is a space for deep thinking, critical debate, and challenging ideas. The Center for Arts in Medicine wants you to engage deeply and critically in your thinking and your discussions, and to help generate a collective space that is respectful of and attentive to all voices.

Submitting Late Assignments and Making Up Work

The *Professional Development* and *Case Study* assignments will be accepted no later than six days after their due dates, except in extenuating circumstances and with prior approval by the instructor. **Points will be reduced from a late submission at a rate of 5% per day.** The two other major assignments (Program Proposal and Course Reflection) are due on the final day of class and thus cannot be accepted late.

Assignments are submitted via posts on the *Discussion Board* will not be accepted late. It is critical that others in the course be able to read/view and respond to your contributions in a timely manner as the course progresses. The only other assignments, the Research Paper and Course Reflection, are due on the final day of classes and thus cannot be accepted late.

Work missed due to illness, religious holidays, or other pre-approved circumstance(s) may be made up per agreement with the instructor. Work missed for other reasons or without adequate communication with the instructor may not be made up.

Students with disabilities



Students with disabilities requesting accommodations should first register with the Disability Resource Center (352-392-8565, <u>www.dso.ufl.edu/drc/</u>) by providing appropriate documentation. Once registered, students will receive an accommodation letter which must be presented to the instructor when requesting accommodation. Students with disabilities should follow this procedure as early as possible in the semester.

Academic Honesty

UF students are bound by The Honor Pledge which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code.

On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: "On my honor, I have neither given nor received unauthorized aid in doing this assignment."

The Honor Code (<u>http://www.dso.ufl.edu/sccr/process/student-conduct-honor- code/</u>) specifies a number of behaviors that are in violation of this code and the possible sanctions. Furthermore, you are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please consult with your instructor.

Course Evaluations

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback in a professional and respectful manner is available at https://gatorevals.aa.ufl.edu/students/.

Students will be notified when the evaluation period opens, and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via <u>https://ufl.bluera.com/ufl/</u>. Summaries of course evaluation results are available to students at <u>https://gatorevals.aa.ufl.edu/public-results/</u>."

Campus Resources for Health and Wellness

U Matter, We Care: If you or a friend is in distress, please contact umatter@ufl.edu or 352 392-1575 so that a team member can reach out to the student.

*Counseling and Wellness Ce*nter: https://counseling.ufl.edu/, 392-1575; and the University Police Department: 392-1111 or 9-1-1 for emergencies.

Sexual Assault Recovery Services (SARS): Student Health Care Center, 392-1161.



University Police Department: 392-1111 (or 9-1-1 for emergencies). http://www.police.ufl.edu/

Campus Resources for Academic Support

If you have difficulty accessing online course reading or materials, please reference the citation or document name and author in a Google Search to locate the document before contacting the instructor or the Help Desk.

E-learning technical support, 352-392-4357 (select option 2) or e-mail to Learning-support@ufl.edu. <u>https://lss.at.ufl.edu/help.shtml</u>

Career Connections Center, Reitz Union, 392-1601. Career assistance and counseling. *https://career.ufl.edu/*

Library Support, <u>http://cms.uflib.ufl.edu/ask</u>. Various ways to receive assistance with respect to using the libraries or finding resources.

Teaching Center, Broward Hall, 392-2010 or 392-6420. General study skills and tutoring. http://teachingcenter.ufl.edu/

Writing Studio, 302 Tigert Hall, 846-1138. Help brainstorming, formatting, and writing papers. http://writing.ufl.edu/writing-studio/

Student Complaints On-Campus: https://sccr.dso.ufl.edu/policies/student-honor- code-student-conduct-code/

On-Line Students Complaints: http://distance.ufl.edu/student-complaint-process/

UF Computer Help Desk can be reached at <u>helpdesk@ufl.edu</u> and/or <u>https://helpdesk.ufl.edu</u>.