Instructor: Jenny Goelz, Production Manager

Supervisor: Colleen Davoli, Publicist and Archivist / House Manager

Office: Nadine McGuire Pavilion, Room 214A

Office Hours: By appointment Office Phone: (352) 273-3238 E-mail: cdavoli@arts.ufl.edu

Meeting Time & Meeting Room:

Constans Theatre Lobby, time based on show schedule.

Course Description/Purpose:

THE 4950: Production & Performance – Publicity, is a course for undergraduate School of Theatre and Dance (SoTD) students that is designed to give students experience in the publicity and house management sectors of theatrical performances by serving as House Manager or Usher, as well as distributing poster advertisements for SoTD productions.

Course Objectives:

- Demonstrate organizational, time management and communication skills.
- Develop an understanding of the importance of House Management as well as the professionalism necessary to work in the industry as a House Manager. This is the first interaction patrons will have with the event they are attending, so their views of the Front of House are important.
- Gain insight into potentially liable situations in the theatre and how best to avoid hazards.
- Explore the marketing and public relations aspects to working in a theatre.

Required Materials:

- While working as a House Manager or Usher, the dress requirements are as follows unless otherwise stated:
 - o House Manager: Dress casual or professional attire with closed-toed, closed-back shoes are required.
 - o <u>Usher</u>: White, non-patterned button down dress shirt and black pants with closed-toed, closed-back shoes required.

Course Requirements & Expectations:

- As House Manager:
 - o Assure that the theatre is clean and presentable for the audience before and after a show.
 - Be sure that all notices relevant to a production are posted, i.e. no flash photography, use of prop guns, strobe lights, etc.
 - o Act as a liaison to the Box Office as well as to the Stage Manager.
 - o Ensure that the proper steps are taken to resolve an emergency and give pertinent information to Ushers as needed.
- As Usher:
 - o Take tickets from patrons
 - o Give any pertinent verbal warnings to guests and distribute playbills
 - o Show patrons to their seats
 - o Communicate any information to the House Manager as needed throughout shift
- Complete the required 75 hours of lab time by 4 p.m. on Friday, August 9.
- Come prepared to work with a positive attitude and cheery disposition.

- Students are <u>required</u> to distribute posters for every show. Points will be deducted from participation if this requirement is not met.
- If unable to show up for your House Management or Ushering shift, you are responsible for having your shift covered.
- Failure to cover your shift may result in the loss of hours already accrued and the lowering of your grade.
- Must wear dress clothes and closed toe, closed back shoes. If you arrive to work without the appropriate attire you will be asked to leave and you will not receive credit for time not worked.

Attendance:

- Students are required to complete 75 hours within the semester in order to pass the class.
- This class is a weekly time commitment that is expected to be fulfilled by each student. Production schedules are based upon availability given to the instructor. We encourage you to plan for 3-4 hours on average for each performance during the run of a show. If you are unable to be at a performance due to sickness or emergency, you must call or e-mail me to let me know that you will not be there. If you are unable to be at performances or for distribution of posters for other reasons, you must get permission from me in advance and make arrangements to make up the hours.
- Due to the time constraints of the Summer semester, students should plan to work each ushering shift and to devote 6.25 hours to poster / flyer distribution for each show.

Information on UF attendance policies can be found at https://catalog.ufl.edu/ugrad/current/regulations/info/attendance.aspx

Participation:

House Management, which includes both House Manager and Ushers, must be prepared for any possible emergency, so it is crucial to be focused and to limit cell phone use to emergencies only. Proper dress is required and if you arrive to work without the appropriate attire you will be asked to leave and you <u>will not</u> receive credit for that shift.

50-30 pts: Excellent. Demonstrates a desire to learn and develop skills relating to House Management. Takes interest and initiative in assigned projects. Arrives early or on time for all shifts appropriately dressed. Displays a courteous and positive to patrons and peers.

29-16 pts: Satisfactory. Student is sometimes late without prior contact about tardiness. Tasks completed as assigned and usually arrives to work in a positive manner with patrons and/or peers.

15-0 pts: Poor. Often arrives late to shifts or is absent without prior contact about sickness or emergency. Displays a bad attitude with patrons and/or peers.

University Policies and Additional Information:

• Please view the Academic Calendar for important dates including holidays and drop/add deadlines: https://catalog.ufl.edu/ugrad/current/Pages/adfall1617.aspx

- Students are required to adhere to the UF Honor Code. Visit the Student Conduct and Honor Code website for policies on academic integrity and student conduct: http://www.dso.ufl.edu/sccr/process/studentconduct-honor-code/
- Students are expected to provide feedback on the quality of instruction in this course by completing online evaluations at https://evaluations.ufl.edu Evaluations are typically open during the last two or three weeks of the semester, but students will be given specific times when they are open. Summary results of the assessments are available to students at https://evaluations.ufl.edu/results/
- If you anticipate challenges related to the format or requirements of this course, please meet with me. I would like us to discuss ways to ensure your full participation in the course. Students with disabilities requesting accommodations should first register with the Disability Resource Center by providing appropriate documentation. Once registered, students will receive an accommodation letter, which must be presented to the instructor when requesting accommodation. Students with disabilities should follow this procedure as early as possible in the semester.

352-392-8565 http://www.dso.ufl.edu/drc/

UF's Counseling and Wellness Center is available to assist you. Please feel encouraged to reach out to them for assistance if needed:

Counseling and Wellness Center 3190 Radio Rd.

352-392-1575

www.counseling.ufl.edu/cwc/

Grading:

| Fulfillment of 75 hours | 50pts |
|------------------------------|--------|
| Attendance and Participation | 50pts |
| Total | 100pts |

The final course grade is based on the following percentage:

| A 94-100% | B- 80-83% | D+ 67-69% |
|-----------|-----------|-----------|
| A- 90-93% | C+ 77-79% | D 64-66% |
| B+ 87-89% | C 74-76% | D- 60-63% |
| B 84-86% | C- 70-73% | E 0-59% |

Semester breakdown:

| Show Name | Show Run | Location | Number of Performances | Position | Number of hours that can be received |
|---|------------------------------|--|---------------------------|---|---|
| Hills on Fire | June 6 – 9 | Black Box, Nadine McGuire Pavilion | 5 | Poster distribution House Manager Usher | Actual time accrued ~18* ~16.25* |
| T.I.E. – Theatre. Immersion. Education. | July 17 – 21 [†] | Black Box, Nadine McGuire Pavilion Actors' Warehouse, 619 NE 1st Street. Gainesville, FL | 2-5 | Poster distribution House Manager Usher | Actual time accrued ~8.25 – 18* ~6.5 – 16.25* |
| Swamp Dance Fest! | July 26 – 28 | G-6 Studio, Nadine McGuire Pavilion | 3 | Poster distribution House Manager Usher | Actual time accrued ~11.5* ~9.75* |
| Second Chances | August 2 - 4 | Black Box, Nadine McGuire Pavilion | 3 | Poster distribution House Manager Usher | Actual time accrued ~11.5* ~9.75* |

Please note that House Managers are <u>required</u> to attend a dress rehearsal and work every show to qualify for the block of hours. No exceptions will be made. House Managers receive more hours for this commitment.

^{*} Hours estimates may change depending on the true length of the show. The amount listed is a guestimate, not a certainty.

[†] At the time that this syllabus was written, the number of performances for *T.I.E.*: *Theatre. Immersion. Education*. was still being negotiated. There will be at least two performances and up to five. I will update with additional information as it is finalized.